



*Professional Network
Monitoring from your
Trusted IT Advisor*



Starting at only \$99/mo.

An IT Partner, not an IT Provider

The AME Group is dedicated to meeting your needs and exceeding your expectations to maximize your success. By leveraging our ProAct IT, you gain access to professional engineers at a discounted rate. You remain aware of your network needs with 24x7x365 monitoring, alerts verified by our US-based Operational Support Center. Want to reduce downtime? Our proactive monitoring helps you resolve issues before they negatively impact your business. ProAct IT detailed reporting provides insight and assists with root cause analysis troubleshooting to find the true cause of any issues you experience.

Are you accustomed to waiting for days between problem detection and resolution? Now is the time to make that an expectation of the past. Starting at only \$99 for basic support, the ProAct IT is an invaluable service to optimize your productivity, and ultimately, your success!

Benefits include:

- Reduced Mean Time to Resolution
- Less Downtime as a Result of Preventative Maintenance
- Priority Response over Non-Contractual Customers
- Discounted Support Rates
- Strategic Partnership with The AME Group

Available Options Include:

- Preferred Response Time
- Discounted Support Rates
- 24x7x365 Network Monitoring
- Report Generation
- OSC Alert Verification
- Professional Service at Contracted Prices
- Bandwidth Monitoring
- Asset Management
- Software Compliance

The AME Group

- Serving clients since 1985
- 100% Employee-Owned
- Over 25 Offices
- We still do business with our first customer

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