



The <u>Operational Cost Control Management Program</u>. A long name that will change the way you think of IT. With this groundbreaking program, *The AME Group* will serve as your IT department, providing 24x7 monitoring, proactive and reactive onsite support, and remote support. But that is only the beginning.

Not only will we provide the services of a high-quality IT department, we will provide you with consultative business technology reviews, network mapping and documentation, asset management, access to the knowledge of over 100 professional engineers, and much more!

Support
Hardware & Software Support

Hardware & Software Support
Operational Support Center
Training

Operations

Consulting
Disaster Planning
Administration

Projects

Installations Upgrades Development

Since 1985, *The AME Group* has been a strategic advisor and a technology cost control specialist. *The AME Group*'s award-winning methodologies are based on all of your technology costs being divided into three categories: Support, Operations, and Projects. The <u>Operational Cost Control</u>

Management Program includes Support and Operations.

The AME Group also provides proactive consulting to help you drive business results.



Benefits Include:

- 24x7 monitoring and maintaining of critical equipment
- Proactive support to avoid potential system issues
- On-site reactive support to minimize downtime
- Professional remote support via Operational Support Center
- Interactive consulting and advising to the administrative team to help control IT costs
- Coverage of all parts, labor, and travel for your hardware and software
- Documentation of existing network environment to assist with asset management, licensing compliance, and disaster recovery
- Cumulative knowledge of over 100 technology professionals
- Single point of contact for your IT







